

NOTICE

STUDENT COMPLAINT POLICY

Industrial Welding Academy has a Certificate of Approval from the Texas Workforce Commission (TWC).

The TWC-assigned school numbers are:

Houston: **S3564**

Beaumont: **S5303**

The school's programs are approved by TWC, as well as Workforce Solutions.

Students must address their concerns about the school or an educational program by following the grievance policy outlined in the school's catalog.

Students dissatisfied with the school's response to their complaint can file a formal complaint with TWC, as well as with Workforce Solutions, if applicable.

Information on filing a complaint with TWC can be found on its Career Schools and Colleges website at www.texasworkforce.org/careerschoolstudents.